

BLD Homes Warranty Process

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MyHome App

First download the Tarion MyHome app for Homeowners. Whether you own a newly built freehold home or a condominium unit, MyHome will help you stay on top of your warranty. You'll be able to:

- Receive email alerts for important dates and warranty timelines
- Fill out, save, and submit your warranty claim forms
- Upload supporting documents such as photos, receipts, and agreements
- Schedule a conciliation inspection when you need Tarion's help
- Receive official correspondence from Tarion electronically

1 Year Warranty Coverage Under Tarion

BLD Homes warrants your home against defects in workmanship and material for one year starting on your Closing Day/Occupancy Date. You will have two formal opportunities to request Warranty Service in your first year of occupancy:

- During the first 30 days of occupancy
- During the last 30 days of the first year of occupancy

To request Warranty Service at these times, you can submit warranty request forms online at <https://myhome.tarion.com>

2 Year Warranty Coverage Under Tarion

The following items are warranted against defects in workmanship and material for a period of two years starting on your Closing Day:

- Plumbing system
- Heating system
- Electrical delivery and distribution systems
- Water penetration of "leaks" from the exterior
- Major structural defects
- Exterior cladding

If you experience a problem with any of the above noted items during your first two years of occupancy, please email us immediately. Please document any emergencies immediately. Please only email us unless your warranty issue constitutes an emergency as this allows us to document all conversations for Tarion.

3 to 7 Year Warranty Coverage Under Tarion

Your home is protected against Major Structural Defects (MSDs) for a period of seven years from your Closing Day/Occupancy Date. A Major Structural Defect is defined by

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the Ontario New Home Warranties Plan Act as: "Any defect in materials or work that results in the failure of a load-bearing part of the home structure, or any defect in materials or work that significantly and adversely affects the use of the building as a home." For a full overview and in-depth description of your warranty and the process please see the Homeowner Warranty Guide and Handbook.